

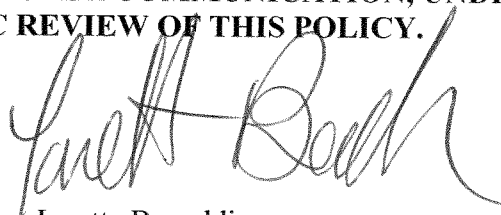
**MEDVANCE LTD IS DEDICATED TO PROVIDING A HIGH QUALITY SERVICE TO MEDICAL DEVICE, PHARMACEUTICAL & OTHER HEALTHCARE ORGANISATIONS AND IS TOTALLY COMMITTED TO THE PURSUIT OF EXCELLENCE IN ALL SERVICES OFFERED.**

**WE WILL STRIVE TO ASSURE OUR CLIENTS' CONTINUED SATISFACTION BY:**

- **PROVIDING OUR CLIENTS WITH A HIGH QUALITY SERVICE TAILORED EXACTLY TO MEET THEIR NEEDS**
- **PROVIDING OUR CLIENTS WITH UNRIVALLED STANDARDS OF CARE AND ATTENTION**
- **TRAINING AND DEVELOPING OUR STAFF SO THEY ARE FULLY EQUIPPED TO MEET THE REQUIREMENTS OF THE CLIENTS**
  - **FOSTERING AN ENVIRONMENT OF CONTINUOUS IMPROVEMENT**

**THE SUCCESSFUL ATTAINMENT OF THIS POLICY IS THE RESPONSIBILITY OF ALL OUR EMPLOYEES.**

**MANAGEMENT WILL ENSURE PROPER COMMUNICATION, UNDERSTANDING AND PERIODIC REVIEW OF THIS POLICY.**



Janette Benaddi  
Managing Director